

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI
On this the 04th day of December 2018
C.G.No:238/2018-19/kadapa Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

K.Ramamuni Reddy,
C/o Narapu Reddy,
Thummalapalli,
Yerraguntla,
Kadapa -Dist.

Complainant

AND

1.AAO/Yerraguntla
2.AE/Yerraguntla
3.ADE/Yerraguntla
4.DE/Proddatur

Respondents

ORDER

1. Complainant filed a petition before this Forum regarding the revision bill of complainant Category -3, ISC.No:2234401007655.
2. Respondent.No.1 in written submission to the Forum stated that he had inspected the complainant service and found that CC bill is araised is tallied with the consumed units and thereby no fault towards meter and the same was intimated to the complainant . The complainant was also satisfied with his explanation issued.
3. The Respondent.No. 1 was also enclosed complainant statement addressed to the Respodnent.No.1, wherein the complianant stated that the Respodnent.No.1 had given clarification regarding the CC bill and he was satisfied with the clarification.
4. When consumer was contacted over phone by this Forum on 22.11.2018 at 12.20 PM, he expressed his satisfaction over his grievance.
5. In much as the grievance of the complainant was resolved by the Respondents, accordingly the case is disposed off in favour of the complainant.

OK
DESPATCHED
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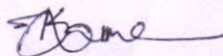
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If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the 04th day of December 2018.

Sd/- Sd/- Sd/- Sd/-
Member(Finance) Member(Technical) Independent Member Chairperson

Forwarded By Orders



Secretary to the Forum

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.
Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT.
Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.
Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.